

# CIRCULATION DEPARTMENT REPORT MARCH 2025

#### At the Desk:

14 online library cards were issued to residents.

27 directional questions were answered by the Circulation staff.

4 patrons used Curveside pickup.

#### **Department Highlights:**

Karen M. decorated Circ for Easter

Circulation collected donations for the Crisis Center of South Suburbia. Patrons donated toiletries, pillows, children's sheets and other requested items

Beth, Lorena and Emily met with Jen Fischer to set up the dog adoption event for Saturday, Sept. 6

Beth set up Farmer's Market dates.

Beth ordered give away items for Farmer's Market, Concert in the Park and the 4<sup>th</sup> of July parade.

Beth lead the Lunch Bunch Book Discussion of When Women Ran Fifth Avenue by Julie Satow by attended by 10 patrons.

#### **Continuing Education:**

3/20-OCLC: Worldshare ILL Lending- Manage and Respond Requests

#### **SWAN Webinars**

Let's Talk Billing: Avoiding Common Billing Mistakes

#### Meetings:

3/3-1 on 1 with Jesse

3/10- Summer Reading Committee

3/17- 1 on 1 with Jesse

3/25- Fireside Chat

3/26- Management Team meeting

Respectfully submitted, Beth Stevens Head of Circulation

## **CIRCULATION STATISTICS FOR MARCH 2025**

	Mar-25	YTD 25	Mar-24	YTD 24
Adult Circulation				
Books	3,473	10,178	3,766	11,471
Video	475	1,396	577	1,661
Audio	148	474	236	845
Periodicals	153	461	177	507
Other Formats	14	43	12	21
In House	90	214	92	239
Total Adult Circulation	4,353	12,766	4,860	14,744
Youth Circulation			<u> </u>	
Books	4,847	12,835	4,493	12,728
Audio	69	166	53	188
Teen Circulation				
Books	354	838	282	736
Audio	4	7	2	11
Youth & Teen Circulation			L	
Video	124	261	243	650
Periodicals	35	39	12	39
Other Formats	168	246	75	227
In House Use	1,080	2,892	850	2,664
Total Youth & Teen Circulation	5,264	17,284	6,010	17,243
Gadgets & Gizmos	Collection started	June 2024		
Electronic Circulation				
eBooks (Media On Demand)	1,210	3,507	1,294	3,902
eBooks (e-Read IL)	75	269	73	250
eAudio (e-Read IL)	57	190	54	176
eAudio (Media On Demand)	949	2,649	871	2,626
Video (Media On Demand)	-		-	-
Periodicals (Overdrive)	410	1,011	333	949
Periodicals (PressReader)	-	62	135	1,248
Total Electronic Circulation	2,701	7,688	2,514	9,151
TOTAL CIRCULATION	12,333	37,767	13,384	41,138
III. Dessived	1,112	3,749	1,400	4,028
ILL - Received ILL - Sent	945	3,164	936	3,164
Reciprocal Borrowing	1,508	3,104	1,346	3,861
Online Renewals	64	202	49	129
Self-Checkout	4,479	12,228	4,425	12,668
Computer Usage	7,773	12,220	7,723	12,000
Library Workstation Sessions	478	1,398	537	918
Wireless Sessions	1,037	3,522	1,009	1,971
Total Sessions	1,515	4,920	1,546	2,889
# of People Using the Library	9,994	2/11-3/31-15015	10,649	19,807
Homebound Deliveries				
Patrons Serviced			Current Month	Full Year
			12 26	70
Visits				79
Items			127	437

Homebound Deliveries	Current Month	Full Year
Patrons Serviced	12	
Visits	26	79
Items	127	437
Museum Pass Program	Current Month	Full Year

Total Passes

Library Cards Issued								
Patron Types	Month's Start	Renewed	New	Deleted	Cards to Date			
Resident	4,234	46	36	2	4,314			
Non-Resident/Trinity/Business	30	-	0	-	32			
Cards for Kids	88	0	3	-	78			

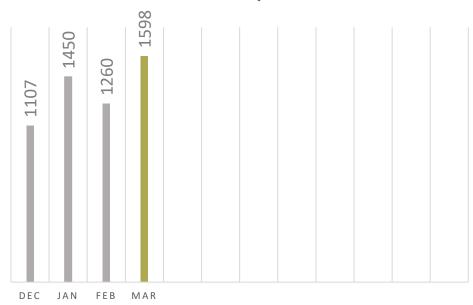
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# Public Services Department Report March 2025

#### **PS Reference Questions**

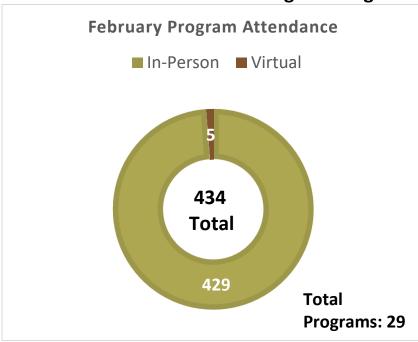


## Meetings & Trainings

- 3-3-25: 1:1 with Director
- 3-4-25: Mgmt Team Meeting
- 3-5-25: OEFF Team Zoom
- 3-6-25: OEFF Meeting
- 3-6-25: ARRT SC Meeting
- 3-7-25: Programs for Seniors
- 3-12-25: Green Team Meeting
- 3-13-25: OEFF Meeting
- 3-14-25: LACONI Mgmt Training

- 3-17-25: 1:1 with Director
- 3-17-25: Ch4 Taping
- 3-19-25: RAILS Meeting
- 3-19-25: Patron Trauma Training
- 3-20-25: ARRT Meeting
- 3-20-25: OEFF Zoom
- 3-21-25: RFN Meeting
- 3-24-25: Social Media Meeting
- 3-26-25: Mgmt Team Meeting

#### **Programming**



March was a good month for programming. Of course the highlight was the Irish dance troop, which packed-in record numbers of people. I am still receiving compliments about it weeks later.

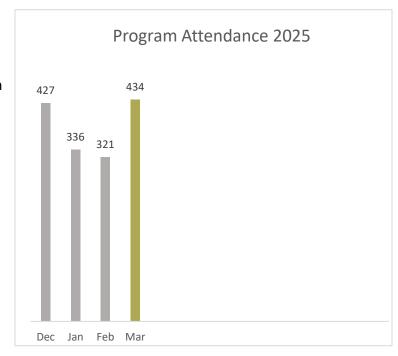
Our other St. Patrick's Day program, a lecture that was a mixture of the movie *The Fugitive*, the St. Patrick's Day parade, and dyeing the Chicago River, was also great. I have seen a lot of library programs in my time, and this was one of the

absolute best. The presenter, the content, even the slides were all top-notch. Big thanks to our own trustee, Sue Jankowski, for recommending this presenter. She has a variety of movie topics and we will definitely be having her back.

Our community partner, the Crisis Center for South Suburbia, canceled this month's domestic violence program due to low registration numbers. She says they only go forward if 5 or more people registered, we only had 3. The presenter has a new plan for libraries, though, and is

recording these programs to be available for on-demand access. The thinking is that the people who need them may not necessarily want to come out to attend them in person.

Finally, Emily knocked it out of the park with her FabLab program doing coasters from the *Fourth Wing* series of books. Great feedback from attendees!



#### Marketing/Publicity/Outreach

Tina and I recorded our spot for Channel 4 and set the date to record the next one. We the dates we will have a table at the Concerts in the Park (6-5 and 8-14).

#### **Local History**

We are devising some exciting Local History projects to pursue in the later half of the year.

#### **Collection Development**

March was the first month we were truly "on our own" in terms of book ordering in our new post-Beth world. It went okay. There were a couple big releases that did not end up in carts, and many more books that were included that were not well-suited to our collection. The vast majority of those were in the non-fiction cart. And that's okay. It provided a great teaching opportunity

Home 26 visits 127 items

12

as to what we're really looking for and how to determine those titles. In the end, the books we need made it into the order, and the books we didn't need were removed. I look forward to seeing how things improve in April.

#### **Other**

Lyndsey's second month closed out great. She continues to work well with our patrons, is excited to attend virtual and in-person training opportunities, and is working well with other staff.

As discussed at our department meeting at our in-service, everyone is also now a programmer. I am pleased to report that staff has started booking some good programs for later in the year. Since scrapbook programs have been doing well, we are expanding to add some other crafting programs to the mix. Hopefully they will also be well-received.

Respectfully submitted, Matt Matkowski Head of Public Services

# PUBLIC SERVICES - MONTHLY STATISTICS March 2025

				TOTAL #						
PROGRAMM	IING	HYBRID	IN HOUSE	PROGRAMS	COST	ATTENDANCE	RE	FERENCE C	UESTIONS	
Paid		1	5	6	\$1,562.50	154	Reference	Computer	Directio	
Free		0	2	2	N/A	17	779	481		338
Book Disc	ussions	0	3	3	N/A	22		TOTAL	1,5	98
Movie				1	N/A	4	НО	MEBOUND [	PELIVERIES	
Passive Progra				4		141				
IN HOUSE C					T 1/4 T		# Patrons	# Visits	# Ite	
	Mah Jong			4	N/A	<u>3</u> 29	12	26		127
	Needle Cr Scrabble	aiteis		4	N/A N/A	<u>29</u> 64	BOOL	K-A-LIBRARI	AN # Sessions	
COMPUTER		2 - I AB		1	N/A N/A	0	4	12		
TOTAL PRO				29	\$1.563	434		12		
DATE	TII		HYBRID	PAID: ADULT PROC		434	REGISTERE	COST	ATTENDANCE	
3/4/2025	7:00		Yes	ILP: Coralie Adams (			2	ILP	ATTENDANCE	1
03/06/25	7:00		No	Great American Hom			22	\$250		25
03/11/25	6:30		No	Alice's Ordinary Peop			3	\$350		2
03/13/25	7:00		No	Irish Dance	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		63	\$300	,	100
03/18/25	7:00		No	St. Patrick's Day and th	e Fugitive		18	\$400		15
03/27/25	6:30		No	Scrapbook: Birthday			14	\$262.50		11
								·		
DATE		ME	HYBIRD	FREE: ADULT PROC	GRAMMING		REGISTERE	COST	ATTENDANCE	
03/05/25	1:00		No	IRS 2025 Tax Help			6	N/A		10
03/20/25	7:00	pm	No	FabLab Class: Onyx	Storm Coaste	ers	7	N/A		7
		pm						N/A		
		pm						N/A		
DATE	T1	45	LIVERIE	DOOK DISCUSSION			DECICTEDE	T202	ATTENDANCE	
DATE		ME		BOOK DISCUSSION			REGISTERE	COST	ATTENDANCE	10
03/10/25 03/12/25	12:00 7:00	pm	No No	Lunch Bunch Book D Horror Book Club	ISCUSSION		N/A N/A	N/A N/A		10 8
03/12/25	2:00		No No	Teatime on Tuesdays	,		N/A N/A	N/A		4
03/10/23	2.00	рп	INU	realine on ruesuays	•		IN/A	IN/A		-
DATE	TII	ME	MOVIES				REGISTERE	COST	ATTENDANCE	
03/23/25	2:00	pm	Sunday @ T	he Cinema: 9to5 (6 in	-library)		5	N/A		10
D.4.T.E							DE01075D5	2227	4775110 41105	
DATE		ME	MAH JONG	G			REGISTERE	COST	ATTENDANCE	_
03/04/25 03/11/25	12:00 12:00		Mah Jongg Mah Jongg				N/A N/A	N/A N/A		0
03/11/25	12:00		Mah Jongg				N/A	N/A		0
03/25/25	12:00		Mah Jongg				N/A	N/A		3
00/20/20	12.00	рпп	Man dongg				14/70	14/74		
DATE	TII	ME	NEEDLE CF	RAFTERS			REGISTERE	COST	ATTENDANCE	
03/04/25	10:00		Needle Craf				N/A	N/A		7
03/11/25	10:00		Needle Craf	ters			N/A	N/A		8
03/18/25	10:00	am	Needle Craf	ters			N/A	N/A		5
03/25/25	10:00	am	Needle Craf			<u> </u>	N/A	N/A		9
D.4.T-			005:				DEC:			
DATE		ME	SCRABBLE	<u> </u>			REGISTERE	COST	ATTENDANCE	1.
03/04/25	10:00		Scrabble				N/A N/A	N/A		13
03/11/25	10:00		Scrabble					N/A		15 17
03/18/25	10:00		Scrabble				N/A	N/A		1 <i>/</i>
03/25/25	10:00	alli	Scrabble				N/A	N/A		19
DATE	TII	ME	COMPUTER	R TRAINING - LAB			REGISTERE	COST	ATTENDANCE	
03/10/25	2:00		Internet Bas				0	N/A		0
							<del>                                     </del>	,,		
Date	Tii	me	Passive Pro	ograms			Registered	Cost	Attendance	
			Puzzle Table	9						106
			Spice Club I							21
	_		Extra Spice							14
			Project of the	e Month						0
			1						1	



# TECHNICAL SERVICES DEPARTMENT REPORT MARCH 2025

#### **Department Highlights:**

Jalal, Marilyn, and Nikki completed the annual harassment training webinar.

Jalal's training continues in receiving packages from Baker & Taylor, Ingram, and Midwest Tape.

Lorena worked with Nikki to create a new process for Amazon orders and invoices in Workflows.

Nikki showed Lorena the process and tools used to repair books from the collection.

Marilyn updated and continues to update periodical predictions in Workflows for magazines in the Public Services and Youth and Teen Services collections.

Lorena worked with Mary Kate in modifying and editing the Summer Reading staff t-shirts, banner, and promotional materials in Canva.

Lorena helped the Social Media Committee come up with different ideas to promote National Library Week. She suggested bringing along D.D. Dino to home deliveries to make it a fun experience for patrons that can't make it to the library.

#### **Meetings and Training:**

March 3 - 1 on 1 with Jesse

March 5 - Tech Services Dept. meeting

March 11 - Fan Con meeting

March 12 – Dog adoption event meeting

March 14 - LACONI book discussion

March 17 – 1 on 1 with Jesse

March 21 – ATLAS Middle Managers meeting

March 24 – Social Media meeting

March 26 - Management Team meeting

### **Statistics:**

Adult	Print	Video	Audio	Periodical	Other Format
Ordered Items	158	17	3	-	-
Added Items	162	17	3	71	-

Juvenile	Print	Video	Audio	Periodical	Other Format
Ordered Items	121	-	-	-	-
Added Items	196	12	-	13	-

	Print	DVD/ Blu-ray	Audiobook/ Music CD	Console Game	Kits	Launchpad	Other Format
Adult Discarded Items	330	-	-	-	1	-	62
Juvenile Discarded Items	578	1	4	-	-	-	13

## **Library Services:**

	Jan	Feb	Mar
Laminating Service*	1	10	-
VHS Conversion:			
<b>DVD Format</b>	-	-	-
USB Format	1	1	-

<sup>\*</sup> Data for laminating services are total number of pieces laminated.

Respectfully submitted, Lorena Rodriguez Head of Technical Services



# YOUTH & TEEN SERVICES DEPARTMENT REPORT MARCH 2025

#### Highlights of the Month:





Carla showed teens how to use the Autopress to decorate their own tote bags. The teens enjoyed painting them after too! Children in grades 3-5 also had fun painting spring themed magnets made on the Glowforge.



Mary Kate had a great time with kids birth to age 5 getting to know colors in the program, Color Play. The kids were able to paint with ice cubes and play with orbeez.



Jolie helped tweens make their own buttons to celebrate St. Patrick's Day!

Claire had lots of fun helping kids in grades 4-8 use the Glowforge to cut their own personalized bunny door hangers. Tweens also enjoyed painting their bunnies once they were cut and assembled.

#### Meetings and Department News:

Management Team Meeting – Tina and Carla attended meetings on 03/04 and 03/26.

Booklist: Disney Publishing 2025 Preview – Carla watched this webinar on 03/06.

Booklist: Magnificent Middle Grade – Tina, Carla, and Mary Kate watched this webinar on 03/06.

Laconi YSS Board – Tina attended this meeting on 03/07 to discuss upcoming workshops.

IYSI Recap Meeting – Tina attended this meeting on 03/10.

SR Kickoff Party Meeting – Mary Kate and Tina attended this meeting on 03/10.

Fan Con Meeting – Carla and Claire attended this meeting on 03/11.

IMLS Library Makerspaces National Forum Listening Session – Carla and Mary Kate attended this event on 03/12.

Prairie State Story League – Claire attended this meeting on 03/14.

Booklist: Summer Scares Middle-Grade Panel – Carla watched this webinar on 03/14.

One-On-One Meeting – Tina had a meeting with Jesse on 03/17.

At the Library – Tina was at a channel 4 taping on 03/17.

Children's Librarians' Association of the South Suburbs – Claire attended this meeting on 03/19.

Booklist: DK's Summer 2025 School & Library Preview – Claire watched this webinar on 03/22.

SLJ: Middle Grade Magic – Carla and Claire watched this event on 03/22.

Social Media Meeting – Tina and Mary Kate attended this meeting on 03/24 for National Library Week.

Booklist: Summer Scares YA Panel – Mary Kate watched this webinar on 03/24.

Management Team Meeting – Tina and Carla attended meetings on 03/04 and 03/26.

Mackin's Storyteller Spotlight Welcomes Nic Stone – Carla watched this webinar on 03/27.

Booklist: Random House Children's Books Summer 2025 Preview – Claire watched this webinar on 03/27.

#### **Outreach:**

Reggio Academy – Mary Kate performed a story time to toddlers and 3-5-year-olds on 03/10.

Trusting Hearts – Claire presented a story time about leprechauns to the 4 & 5-year-old preschool class on 03/11.

Stagg and Sandberg High School Group – Mary Kate gave a tour and led a craft for about 15 disabled high school students.

Respectfully submitted,
Tina Ruszala
Head of Youth & Teen Services

### **Statistics:**

03/27/25

<u>statistics.</u>								
PROGRA	PROGRAMMING			ATTENDANCE	COST	R	EFERENCE QUE	STIONS
Free Youth Progra	amming/Training		14 193			Reference	Computer	Directional
Free Tween/Tee	en Programming	gramming 8		57		287	86	162
	Programming		0	0		TOTAL	535	
	id Programming		0	0		P.A	SSIVE PROGRA	MMING
TOTAL PRO			22	250		Craft	Teen	Activity
OUTREACH/S		<u> </u>	# VISITS	# SESSIONS	ATTENDANCE	538	228	41
TOTAL O			2	28	1454	TOTAL	807	
DATE	TIME		FREI	E: YOUTH PROG	RAMMING / T	RAINING /	CLUBS	<b>ATTENDANCE</b>
03/10/25	5:00	pm	STEAM: Luc	cky Shamrocks				8
03/11/25	11:30	am	Sensory Fri	endly Stories and	d Play			10
03/12/25	11:30	am	Leprechaur	n Story Time				40
03/12/25	4:30	PM	Furry Read	ers				8
03/13/25	11:30	am	Green Story	/ Time				24
03/13/25	4:00	pm	Leprechaur	Leprechaun Trap				
03/14/25	10:00	am	Nature Hou	Nature Hour - Lake Katherine Cancelled				0
03/17/25	5:00	pm	Shamrock E	Buttons				12
03/19/25	4:00	pm	Graphic No	vel Club				2
03/20/25	11:30	am	Color Play					26
03/20/25	4:00	pm	Minecraft N	Madness				10
03/25/25	4:00	pm	Sea Turtle	Paint-Along				8
03/27/25	11:30	am	Lion Story 1	Гime				24
03/31/25	4:00	pm	Flower Mag	gnets				6
DATE	TIME		TWE	EN/TEEN - PROC	GRAMMING /	TRAINING	/CLUBS	<b>ATTENDANCE</b>
03/01/25	5:00	PM	Volunteens					23
3/03/25-03/06/25	5:00	PM	Teen Tech Week				4	
03/03/25	4:00	PM	Flower Tote Bags				2	
03/10/25	5:00	PM	Teen Book Box				6	
03/18/25	4:00	PM	Let's Play Ball				4	
03/24/25	4:00	pm	Spring Coas	Spring Coasters				
03/25/25	4:00	pm	Bunny Doo	r Hangers				7
00/07/05	4.00							

Video Game Club: Mario Cart Competition

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FREE: YOUTH PASSIVE PROGRAMMING	ATTENDANCE
Teen Gaming - Nintendo Switch	15
Fab Lab - Tablet Stand	5
Craft - Bear	210
Teen Craft - How to Draw Bear	50
Craft - Shamrock	188
Teen Craft - Leprechaun	90
Activity - Find the Pot of Gold	41
Craft - Frog	140
Teen Craft - Word Search	68

4:00 pm

OUTREACH & SCHOOL VISITS							
DATE	ORGANIZATION	# SESSIONS	ATTENDANCE				
3/6/2025	Library Visit - Stagg High School Group	1	10				
3/10/2025	Reggio Academy	2	22				
03/11/25	Library Visit - Sandburg and Stagg High School Group	1	26				
03/31/25	Book Talks Grades K-1	8	154				
03/31/25	Book Talks Grades 2-3	7	155				
03/31/25	Book Talks Grades 4-5	4	87				
03/31/25	Book Talks Grades 6-8	7	1000				